

STEM Challenge | 2023-2024

Welcome, New Teachers!

# GOALS AND QUESTIONS

- What/Who is ISTC?
- What is the Mentor Matching Engine?
- Setting up for success!



# MEET THE ISTC EDUCATION TEAM



Tanvi Dharap
(she/they)

Program Manager of Mentorship



Jackie Navigato (she/her)

Program Manager of STEM Experiences



Becky Goldberg (she/her)

Director of Education



Jozie Crouch (she/her)

Community
Communications
Coordinator

### MEET THE STEM CHALLENGE COACH

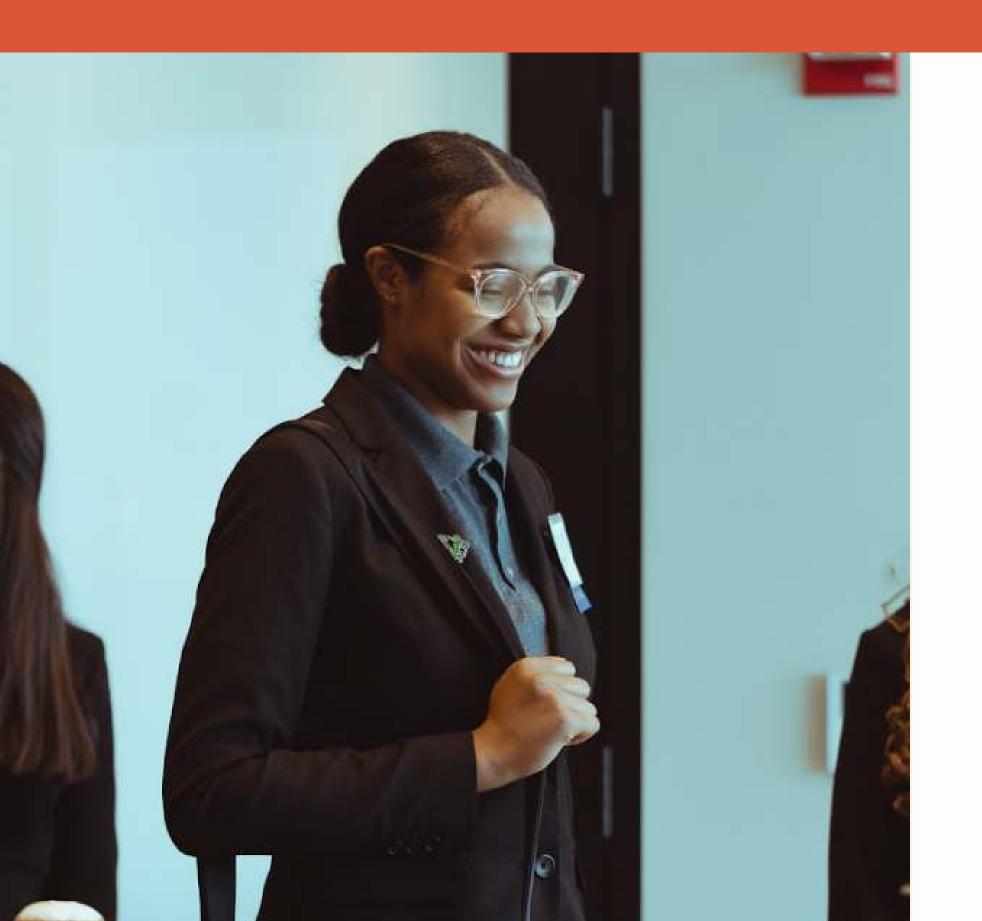


# Liz Copper

(she/her)

STEM Challenge Coach

# UNMUTE AND SAY HELLO

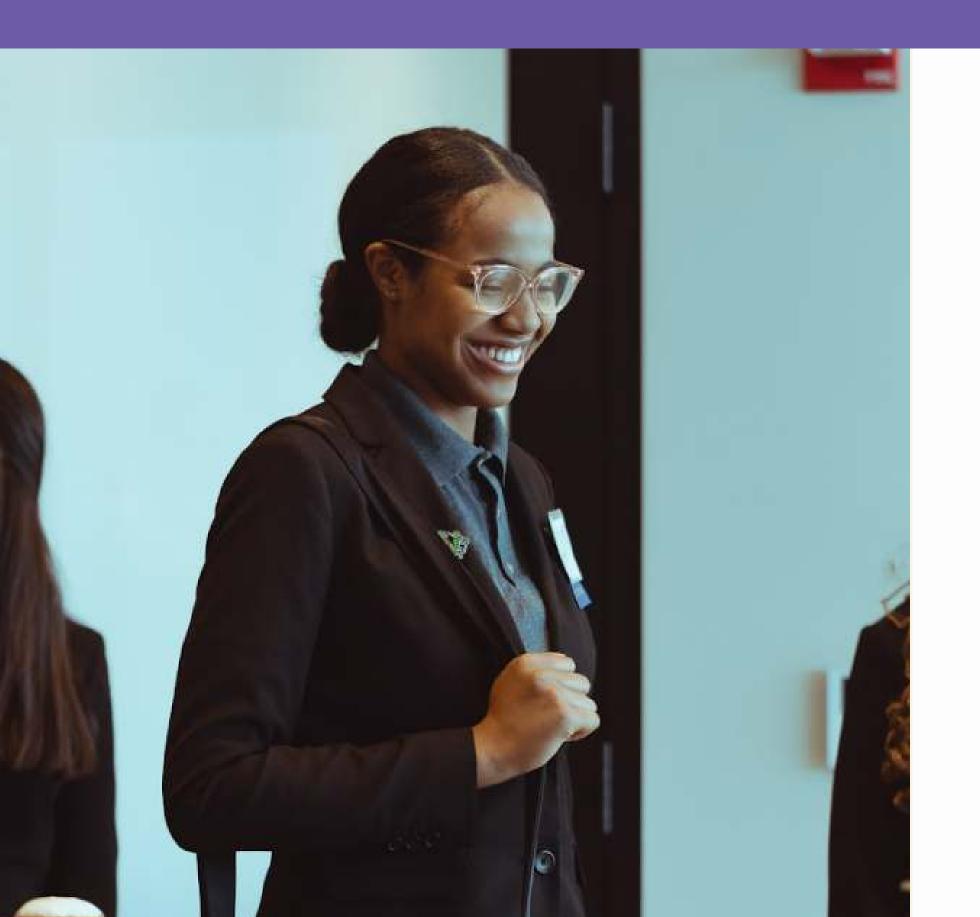


Share your name and pronouns

2 School and course

A hobby or talent you have

# ISTC'S MISSION



- Foster inclusive STEM talent pipeline within Illinois
- Break down barriers to traditional mentoring

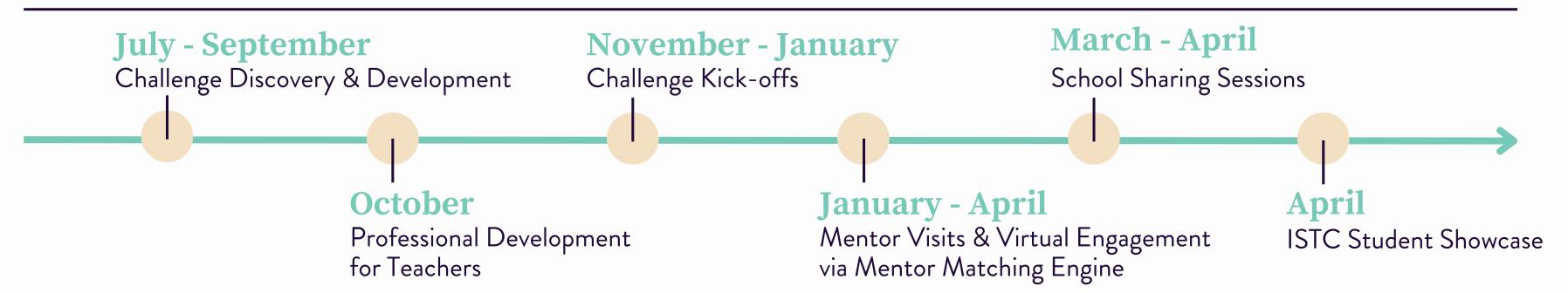
3 Connect industry to classrooms

#### THE STEM CHALLENGE PROGRAM

STEM Challenges are real-world projects that allow high school students to work alongside STEM professionals. Students and mentors from industry partners collaborate over four months to explore, create, and build innovative solutions.

Company employees support student learning as mentors - providing expertise and feedback both in-person and virtually through our Mentor Matching Engine® platform.

#### TIMELINE



#### CHALLENGE STATEMENTS

- Authentic industry problem
- The starting point for students
- No 1 right answer to these problems
- 2 versions
  - Challenge Statement
  - Student Letter







#### Baxter Challenge 2022-23

Every day, millions of patients and caregivers rely on Baxter's leading portfolio of critical care, nutrition, renal, hospital and surgical products. For more than 85 years, we've been operating at the critical intersection where innovations that save and sustain lives meet the healthcare providers that make it happen. With products, technologies and therapies available in more than 100 countries, Baxter's employees worldwide are now building upon the company's rich heritage of medical breakthroughs to advance the next generation of transformative healthcare innovations.

Baxter also strives to make a meaningful difference in the lives of people who depend on their products, and in the communities where our employees live and work. The Baxter International Foundation helps advance our mission by partnering with organizations around the world to increase access to healthcare for the underserved, develop the next generation of innovators who will lead the way in advancing healthcare and to create a long-lasting impact in communities globally.

Given the COVID pandemic, telehealth and access to at home care has been accelerated beyond what patients have experienced in the past. Telehealth is the distribution of health-related services and information via electronic information and telecommunication technologies. It allows long-distance patient and clinician contact, care, advice, reminders, education, intervention, monitoring, and remote admissions. Telehealth can include utilizing computers, mobile Devices, TVs, and remote monitoring devices.

Baxter has been a leader in telehealth and continues to be a global innovator when it comes to at home care. Baxter launched AMIA with SHARESOURCE, the first Automated Peritoneal Dialysis (APD) system with user-friendly features that help guide end-stage renal disease patients through home peritoneal dialysis (PD) therapy, while keeping them remotely connected with their healthcare providers. The use of water in this therapy and in many of their other products and manufacturing makes Baxter keeply aware of the importance of water in their work.

#### KEEP IN MIND

#### Phases

- Phase 1: Research
- Phase 2: Synthesize
- Phase 3: Iterate
- Phase 4: Prototype
- Phase 5: Pitch
- Familiar with document prior to the

kick-off.

You don't need to be the expert.

#### Challenge Statement:

You are being recruited to assist in the development of new technologies to improve patient health outcomes through telehealth and access to clean water. Select one of the following options and challenge yourself to think creatively about the possible solutions.

Option 1: As technology improves and patients become more active participants in their health, you are being tasked to create the Sharesource 3.0.

#### Phases

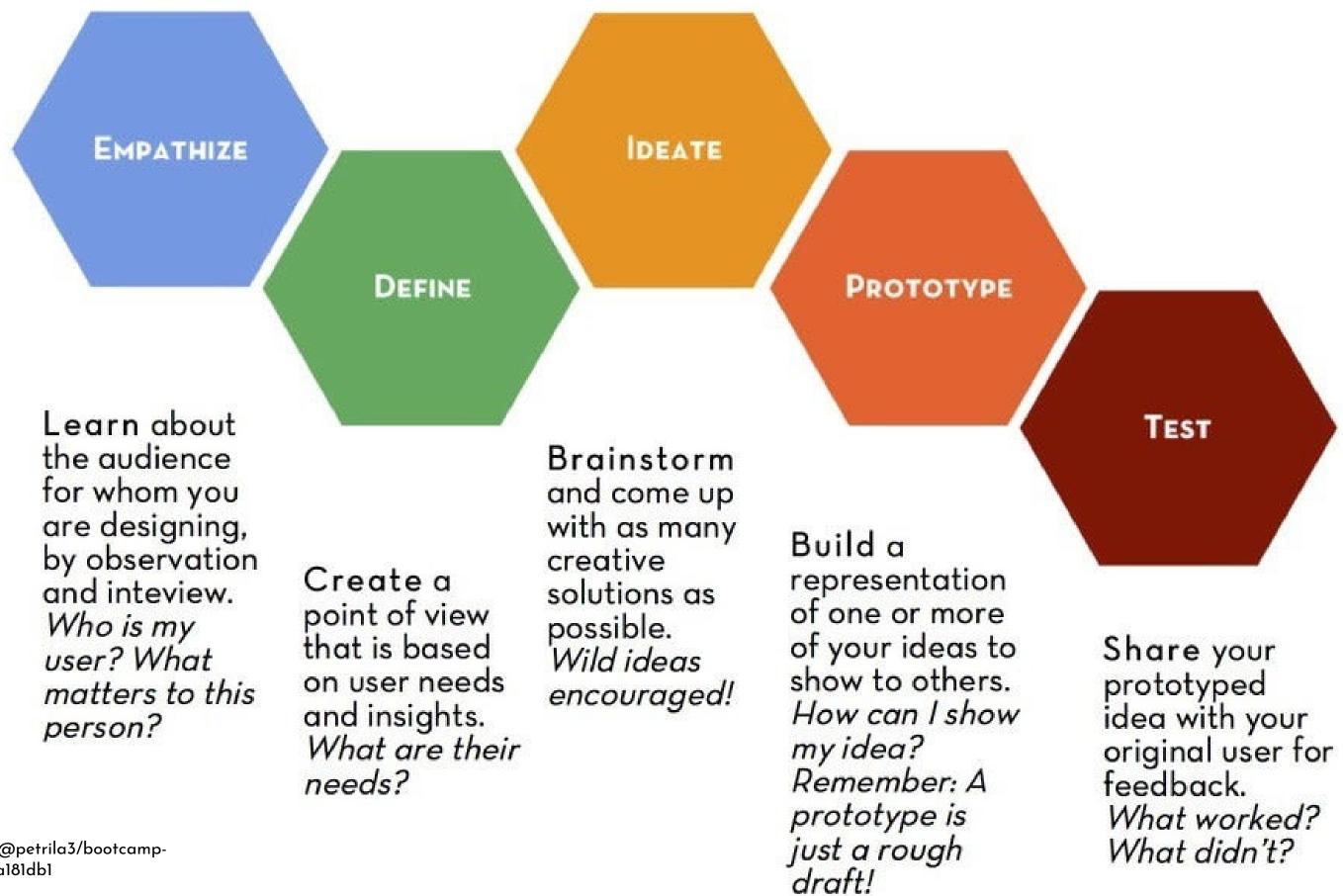
- Phase 1: Understand the difference between telehealth, telecare, and telemedicine.
- Phase 2: Explore how Sharesource is used currently to aid in patient care and treatment.
- Phase 3: Explore patient engagement.
- Phase 4: Storyboard your technology.
- Phase 5: Pitch it!

Option 2: Expand Sharesource technology or alternative telehealth devices to personalize treatment for Diabetes and improve patient behaviors related to nutrition or exercise.

#### Phases

- Phase 1: Understand the difference between telehealth, telecare, and telemedicine.
- Phase 2: Explore how Sharesource is used currently to aid in patient care and treatment.
- Phase 3: Research current treatments for Diabetes.
- Phase 4: Explore patient engagement.
- Phase 5: Storyboard your technology.

# Design Thinking



Source: https://medium.com/@petrila3/bootcampbootleg-f7132a181db1

# The Mentor Matching Engine

The Mentor Matching is an online platform that connects students and teachers with their partner company and mentors.

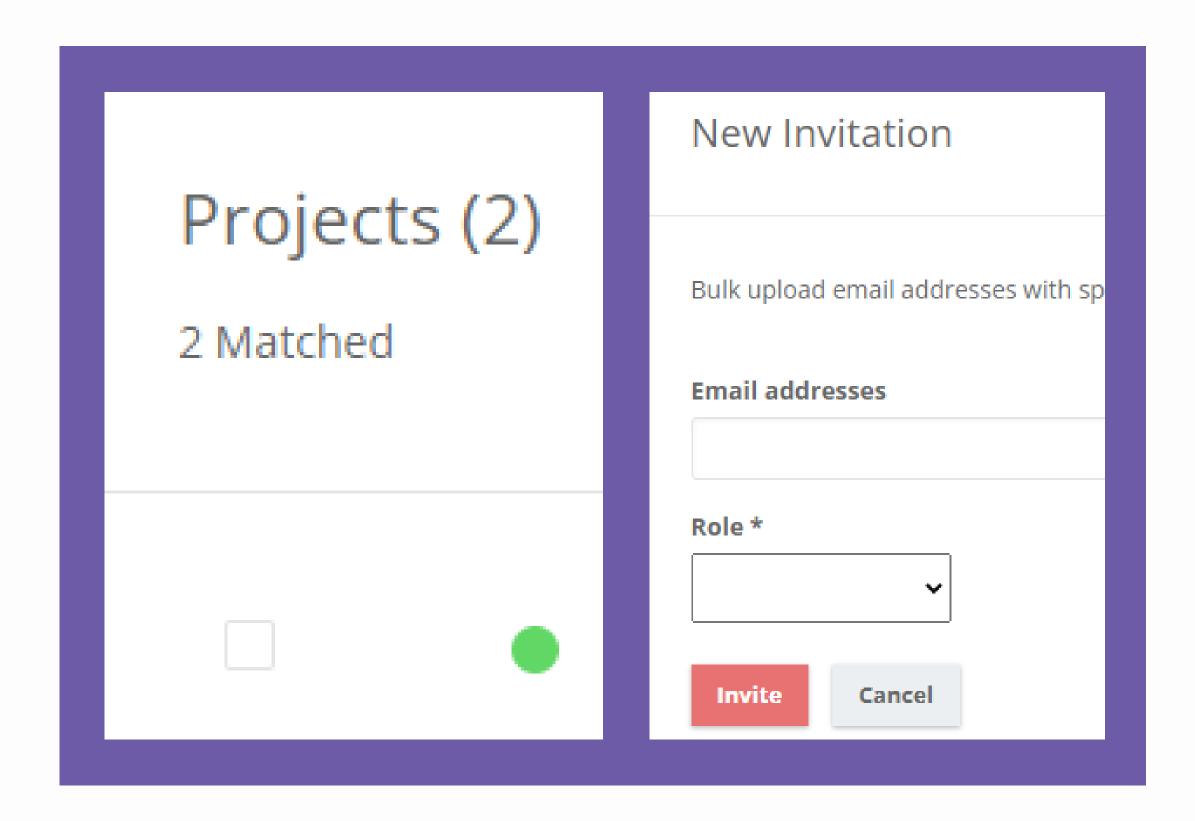
- Teacher Onboarding
- Onboarding Students
- Student project Creation
- Teacher Approval
- Creating Groups
- Tracking Weekly Communication



Resource Alert: Onboarding Checklist

# GETTING ON THE MENTOR MATCHING ENGINE

- Onboarding Students
- Student Project Creation
- Teacher Approval
- Mentors Matched



# TEACHER TOOLKIT

• From Video Demos to communication tools, and everything in between. Don't see what you need? Let us know!



TEACHER TOOLKIT

# SETTING UP FOR SUCCESS

ISTC is here to guide you in all aspects of the program! From getting students up and ready to connect with mentors and beyond, please reach out with any and all questions.

2.

# LETTER OF COMMITMENT

COMMUNICATION

STEPS TO ONBOARD

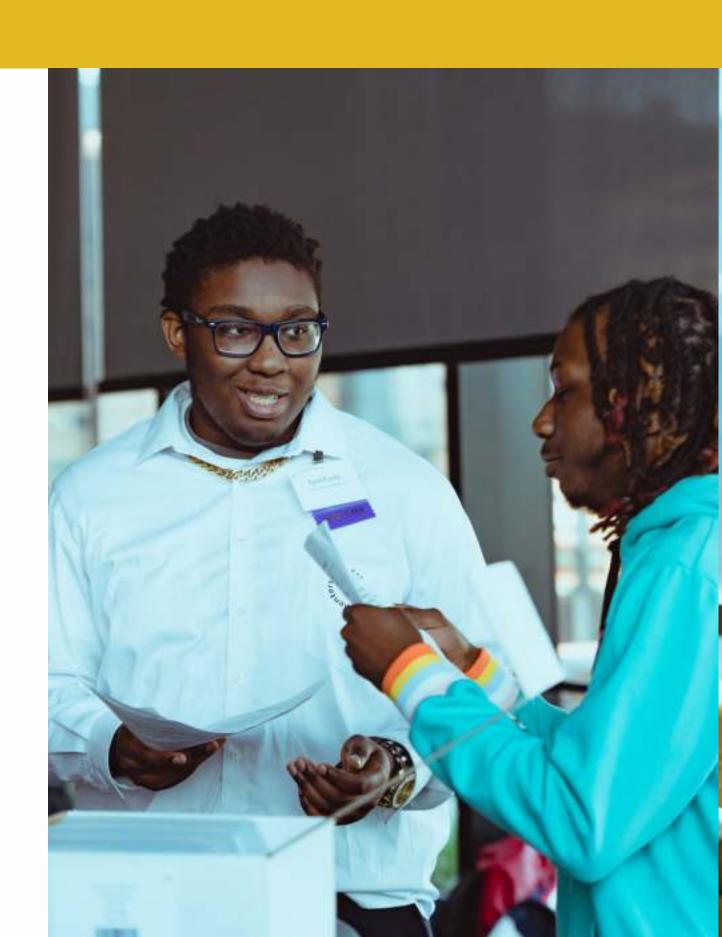






# LETTER OF COMMITMENT

- Your school signed up to participate with a specific amount of projects. ISTC uses the Letter of Commitment as a broad guide to begin recruiting mentors.
- As you begin to plan your course, know that you can't exceed this number, but you can fall beneath it.



# KEY PLAYERS IN COMMUNICATION









#### Teacher

Role: Teammates with the mentor!
Goal: Developing workforce and real-world skills in the student.

#### ISTC Staff / Coach

Role: Point of contact for any planning or breakdown in the project process.

Goal: ISTC aims to support all parties through the mentoring process.

#### Mentor

Role: Primary resource for students.

Goal: Support process and create bridge beyond high school.

#### Student

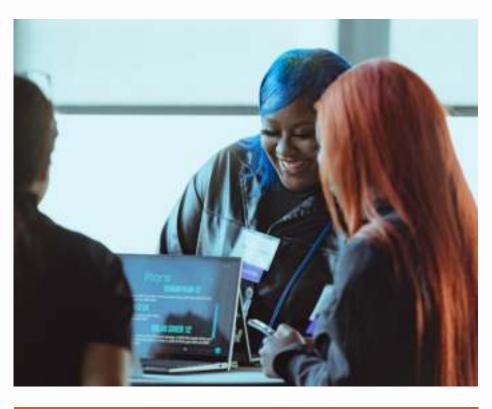
Role: Students are the primary communicators and the project leads.
Goal: Build agency.

#### COMMUNICATION IS KEY



Students and Mentors

Expectation: Weekly communication. If your classroom will be communicating less frequently than that, establish it either in the research details or in the very first post.



Students and Mentors (Again!)

Communication schedule:
(STEM Fridays, Mentor
Mondays). They should tell their
mentor when they plan to post.



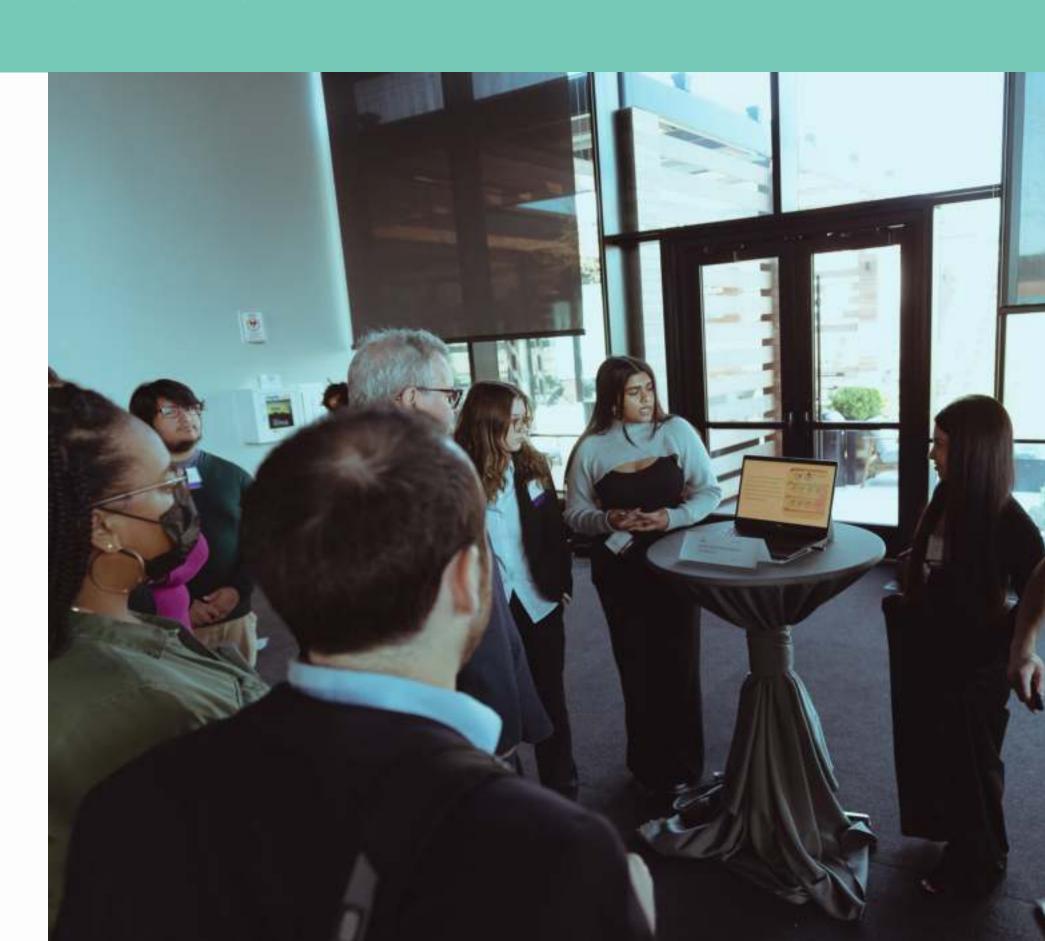
Teachers and ISTC

Monthly emails: Updates, deadlines, important tasks and awards!

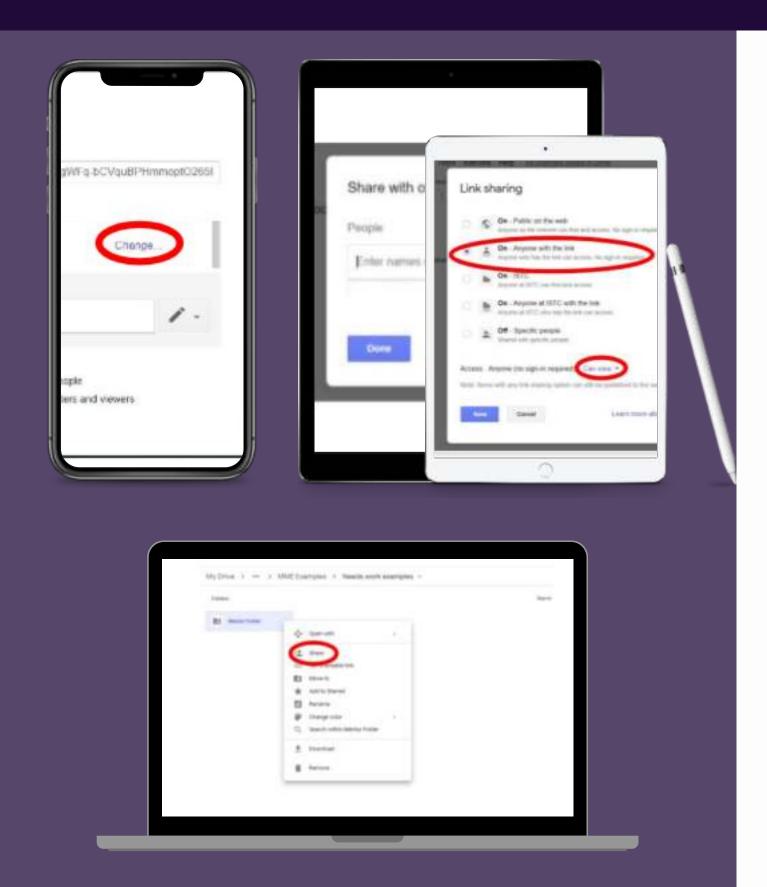
# ISTC CHECK INS AND SUPPORT

ISTC will communicate via monthly emails and supplemental connection points when the following occur:

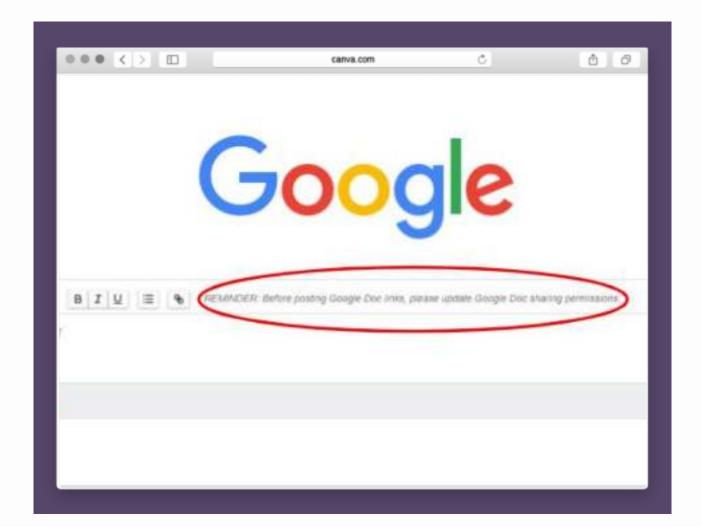
- Milestone Planning
- Necessary Nudge (Break in communication)
- Security Precaution



# GOOGLE LINK SHARING



- When posting links, PLEASE ensure that link sharing settings are set to "Anyone with the link can view".
- (Depending on your school's security guidelines for student accounts, you may need to open link sharing for them)

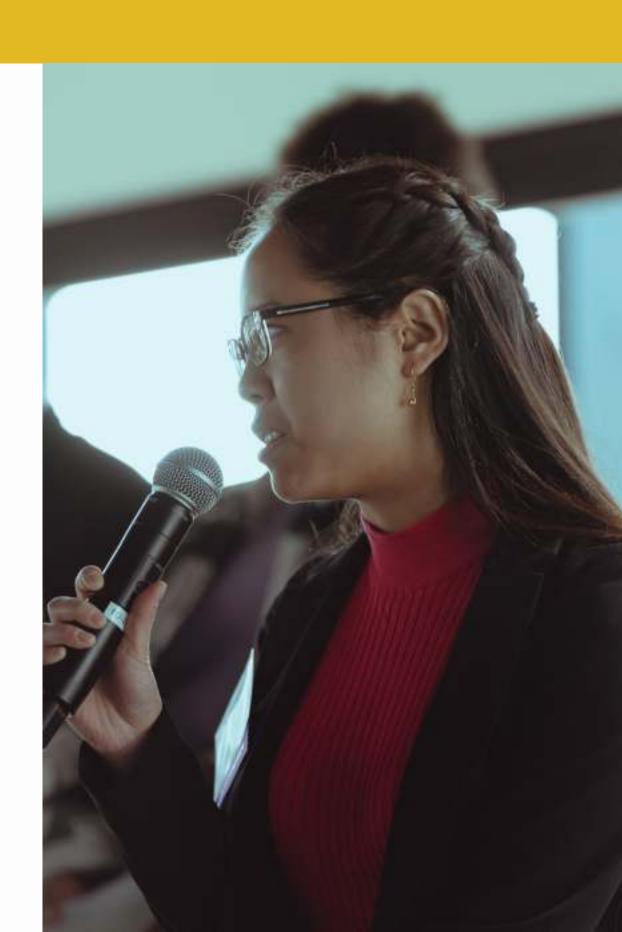


# TEACHER COMMUNICATION

#### How to utilize your mentor as a teammate:

- First Post to Mentors
  Say hello, introduce yourself, and set the tone.
- Check-ins with Students
  Continue to establish oversight.
- Direct Communication

  Use the Participants tab and reach out.



#### TEACHER FIRST POST

- Some form of first post is required
- Teacher first post establishes a line of communication
  - Parameters and expectations
  - Establish Routine
- Mentors appreciate this! Context is always helpful!
  - 1. Introduces the course
  - 2. Timeline
  - 3. Routine/expectations
  - 4. Establishing oversight and direct line of communication

#### Teacher:

Hello, My Name is Jackie Navigto. I am the [subject] teacher at [school]. Thank you for working with Sally, Sue, and John. They are cool students and thoughtful learners.

At this point, the students are beginning the research phase and gathering background information on the challenge. We plan to work on the STEM Challenge in class on Wednesdays from 10:15 - 11:05. Students will post on those days and are available to video conference as well.

You can always reach out with any questions. Looking forward to an awesome program. Thank you for mentoring.

#### CHECK INS

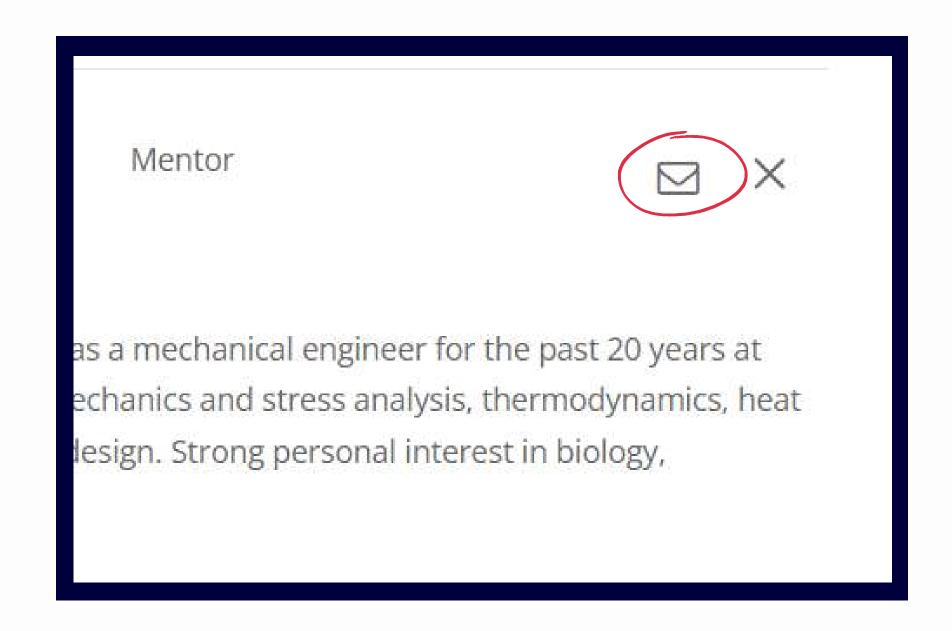
Checking in with your student over MME in addition to in person/in class time signals to the mentor that there is movement within the project.

#### Teacher:

Your communications with mentor have been excellent so far. Be sure to find time to keep that communication "solid." He has asked you some questions, so if you don't have time to give him a thorough response, let him know that you will get back to him on [insert date]. That way, you show him that you value his time and guidance.

# DIRECT OUTREACH

- You can send messages
   directly to the mentor
   through the Participants
   tab.
  - These messages will be delivered directly to their email inbox.



#### ONBOARDING

Some stellar tips and tricks to prepare your students

1.

#### BEFORE KICKOFF

Preparing the students for the mentorship journey ahead!

2.

# **DURING KICKOFF**

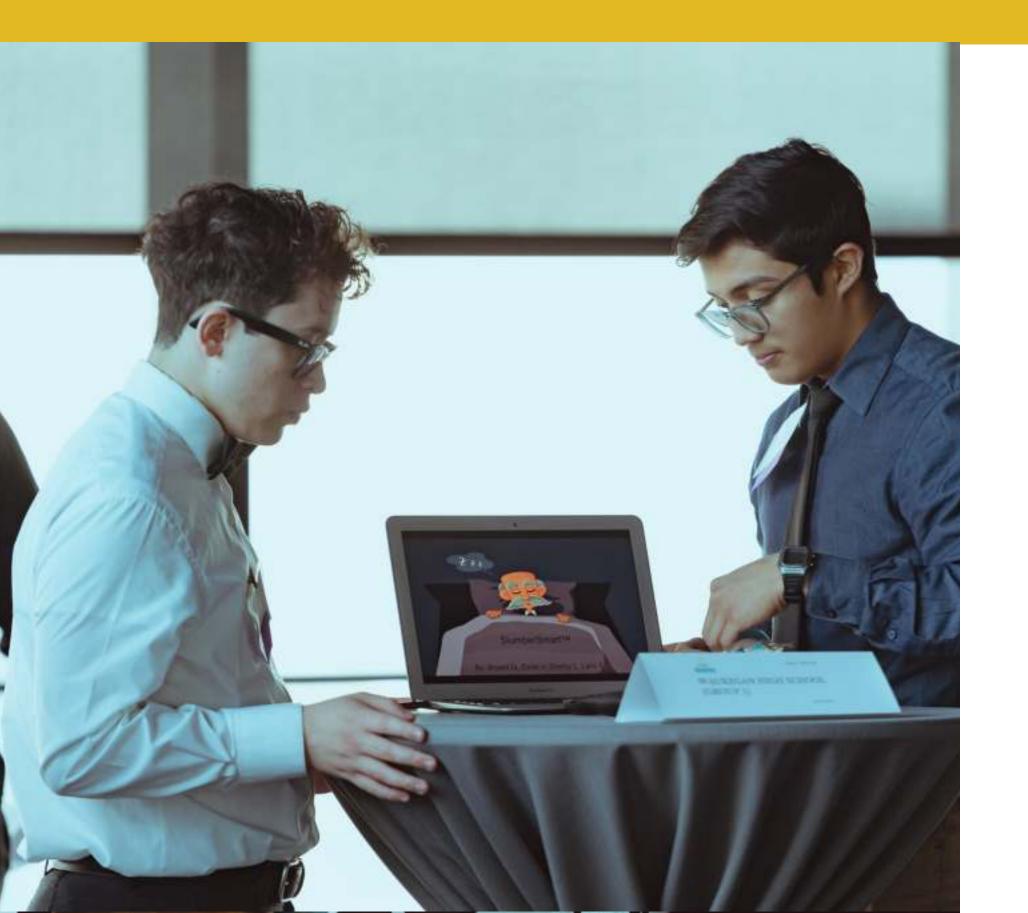
Strategies to help break the ice and get the ball rolling!

3.

#### FIRST STUDENT POST

Students should post within 1 week of meeting their mentors. (unless otherwise communicated)

# 1. BEFORE KICK OFF



#### **INVITE STUDENTS**

Get your students on the platform

#### CREATE PROJECTS

One student, or the teacher, can create projects. The teacher will approve and add in the students according to groups.

#### **BRAINSTORM QUESTIONS**

Students brainstorm questions for their mentors either on the challenge statements or otherwise

#### 2. DURING KICKOFF



#### **COMPANY OVERVIEW**

Have mentors introduce their company to the students

#### ICE BREAKING GAME

Mock up and other ice breaking activities can go a long way to faciliating a strong mentor - mentee connection

#### MENTOR/STUDENT INTROS

Create structure for how you would like mentors and students to introduce themselves. Consider doing intro slides, speed interviews or other activities to assist

#### 3. FIRST STUDENT POST

After mentors have been matched into students' projects post kickoff, the student will post as soon as possible.

#### **Essentials**

- Project details: Context, timeline, deliverables
- Response to something discussed as kick-off
- How can the mentor best support you?
- Ask specific questions

#### **STUDENT:**

Hi, our names are Sally, Sue, and John. It is a pleasure to have this experience with you and to learn more about your work at Lenovo. We are interested in exploring how AI can enhance human efficiency. With your background, I would love to gain more information about Lenovo and the work you are doing there. At the moment, we are just starting our research. My next challenge is to more clearly define the problem. My final project is due around the end of April. However, for a heads-up, I will be out of town in mid-March so I will be unable to communicate then. Thank you for agreeing to be my mentor, and I am excited for the process!

### MONITORING AND ONGOING COMMUNICATION

#### Monitoring

Establishing a pattern of communication (Mentor Monday, STEM Fridays); Nudging online

#### Nudging and Updates

Students can nudge their mentors as well! Mentors are full time employees, parents, etc. Sending a quick follow up message to hold them accountable is both efficient and a good skill for students to practice

#### Final Stages

Thanking the mentor, sharing final product, & keeping in touch



### TEACHER TRACKING TEMPLATE

- Strategies to manage the different projects
  - Stay on top of each group
  - Understand who might need extra support

Project	Notes	Last Posts	# Students	Mentors	Students	Focus Area Topic
Microsoft Mentor - Team Speakers	Everything looks great!	2/28	4			Transportation in chicago - effieciency & more carbon credits
Microsoft Challenge - Team Horchata	Student post needed: please remind your student to post on MME.	2/1	3			Transportation and carbon offsets. Posted slide deck for presentations.
Microsoft Challenge - team CB	Student post needed: please remind your student to post on MME.	2/24	4			Fast Fashion and impact on water

<sup>\*</sup>inquire about templates more aligned with grading communication consistency

#### MME EMAILS

- Safety You will receive automated emails from MME...
  - every time a student or mentor posts on MME
  - when a video conference has been scheduled
- Monitoring You will receive automated reminders from MME...
  - If there has been no communication or movement within a project for 14 days, 21 days, and 25 days (students, mentors, and ISTC will also be notified)
  - If there has been no movement within a project for 28 days, the project will be archived
- ISTC Support with monitoring

# STEM CHALLENGE SHOWCASE



#### FINAL HIGHLIGHTS

Communication!

We are here for you! We can't fix a problem we don't know about--please let us know if there's anything we can support with!

**First Posts** 

Both teachers AND students will be making a first post on MME -- the more context for mentors, the better!

02

**Teacher Toolkit** 

Please reference the teacher toolkit to find those wonderful worksheets to help guide your students through the STEM Challenge process and MME onboarding.

04

Map out year

Create a schedule for when students will be posting on MME or video conferencing weekly, what they should be working on, and support them in communicating this schedule with mentors.



STEM Challenge Program | 2023-2024

Welcome, Returning Teachers!

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Program Manager of STEM Experiences



Becky Goldberg (she/her)

Director of Education



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Community
Communications
Coordinator

### MEET THE STEM CHALLENGE COACH



Liz Copper

(she/her)

STEM Challenge Coach

#### AGENDA

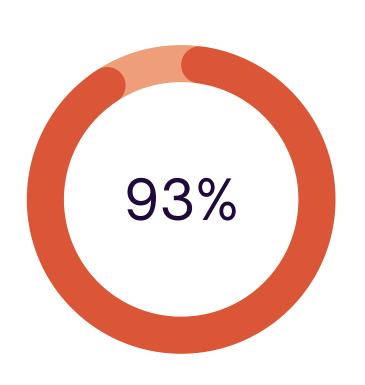
- 9:00 AM New Teacher Session
- 9:50 AM BREAK
- 10:00 AM All Teacher Session
- 11:00 AM Mentor Panel
- 12:00 PM LUNCH BREAK
- 12:30 PM Fostering an Innovative Mindset with Marisol Rodriguez
  - 2:00PM Wrap Up

# GOALS OF TODAY!

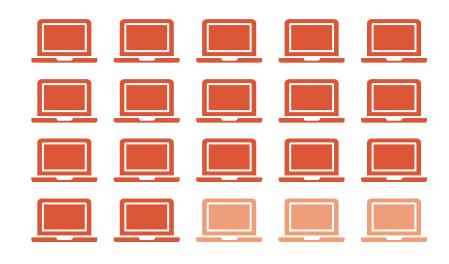
- STEM Challenge program Refresher
- Setting up for success!
- Next Steps



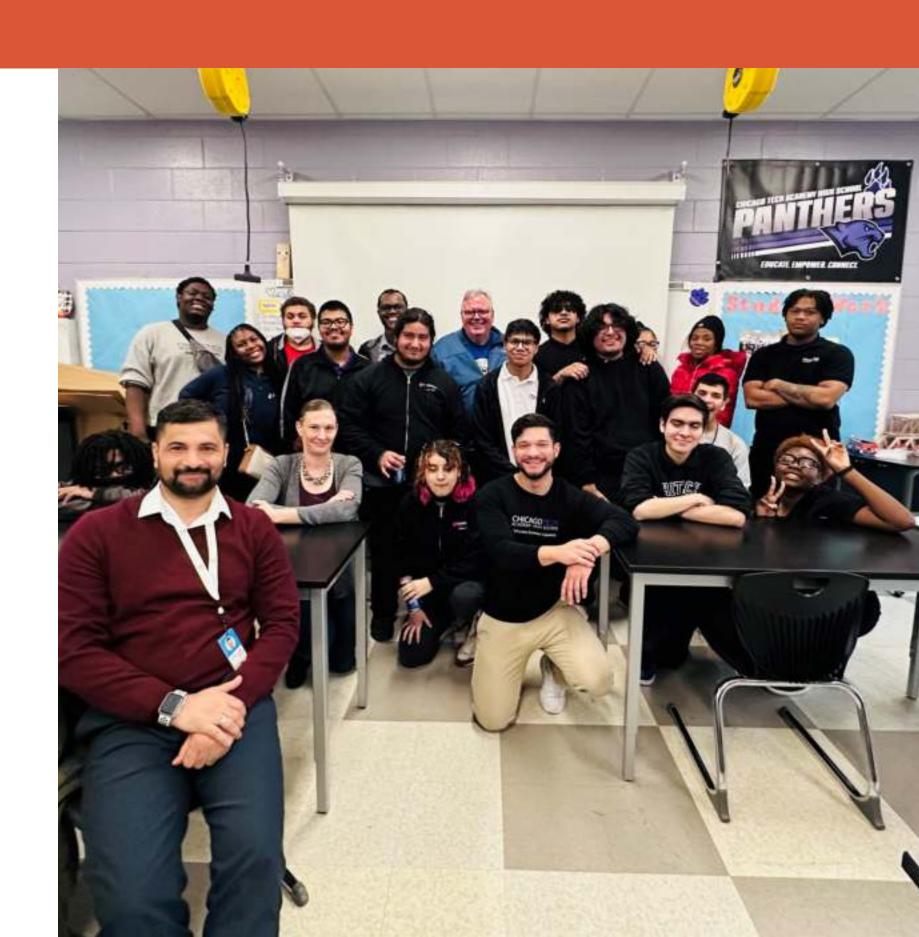
### IMPACT 2023-24



Students reported an increased confidence in their STEM and/or research skills



83% of students reported it was their first time working with a mentor.

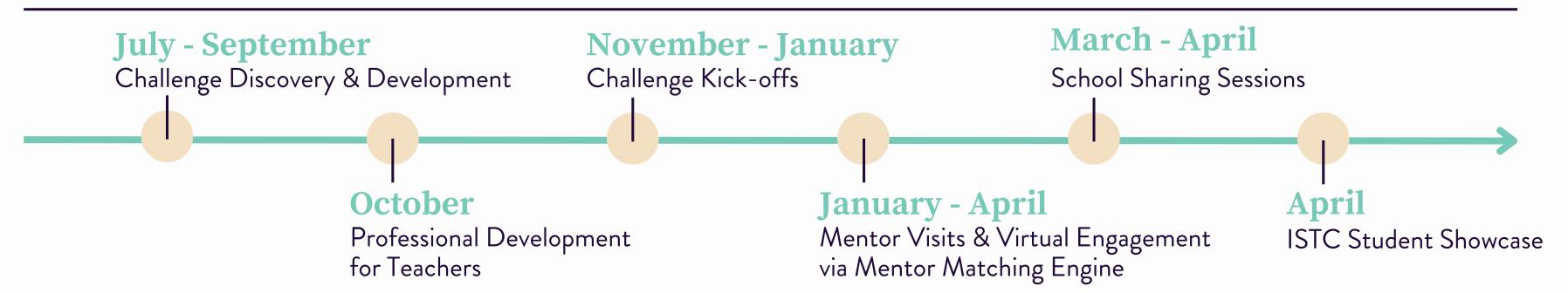


### THE STEM CHALLENGE PROGRAM

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Company employees support student learning as mentors - providing expertise and feedback both in-person and virtually through our Mentor Matching Engine® platform.

#### TIMELINE



# Challenge Kick-offs

#### **GOAL**

STEM Challenges Students meet the mentors that they will be exploring, creating, and building innovative solutions. This is a time for mentors and students to break the ice and lay a strong foundation for the the mentorship to come.

#### Time Frame

November - January

#### Activities

- Company Overview By Mentors
- 2 Mock ups
- Mentor Introduction Slides
- Ice breaker Games

# Requirements

- LOC Completed
- Planning a Kickoff Form submitted (Due Nov 16th)
- Kickoff agenda shared (1 week before)
- Students on MME in Groups (1 week before)
- Photo Releases from students

# Mentor Visits and Virtual Engagment

#### GOAL

Facilitate connection point for students and mentors to build relationship and make progress on the project.

### Activities

- Standing calendar video conferences
- Standing calendar in-person invitation
- Routine posting days



# Field Trips

#### GOAL

Time to take the classroom into the real world!

Students may have the option to visit mentors at their office or visit a challenge-relevant site.

### Time Frame

Feburary - March

#### Activities

- Field trips to Partner Company
- 2 Tour
- Career Panel
- Demos

# Requirements

Planning a Mid-program submitted





### Share Out

#### GOAL

Share outs are a chance for each student group to present their final solutions to their mentors. The goal of the Share out is for the mentors and teachers to provide final feedback and select the team(s) who will be representing their partnership at the final showcase. ISTC is process of product focus. We encourage mentors and teacher to select a group who does the best job explaining their journey of innovation and how they came to their solution, not just what it is.

# Requirements

- Planning a Share Out Form submitted
- 2 Rubric Shared

#### Time Frame

Late March - Early April



# Showcase

#### GOAL

The state-wide showcase is a chance to celebrate mentorship and all the hard work our students have accomplished over the past year.

# Student Presentations

- 5 minute pitch
- <sup>2</sup> 5 minute Q&A
- Visual Asset such as a PowerPoint on a laptop, poster, pamphlet, scale model, prototype

#### Activities

- Student panel
- Symposium-style student presentations
- Networking lunch

### Requirements

- Select a presenting group
- Register all your students and yourself
- 6 Communicate is assistance is need with transport, field trip approval, etc.

# STEM CHALLENGE SHOWCASE



# STEM CHALLENGE SHOWCASE

- ISTC's goal is to represent at least one group per teacher at the showcase
- Student Panel & Presentations
- Networking Practice
- Public Speaking Practice
- Culmination of a long project!
- Mentors and Teacher Select Presenting
   Group
  - Process over product!
- Teachers nominate panelist
- Tentative Date: Tuesday, April 16th,
   2024 at GOOGLE



### COMMUNICATION IS KEY





Expectation: Weekly communication. If your classroom will be communicating less frequently than that, establish it either in the research details or in the very first post.



Students and Mentors (Again!)

Communication schedule:
(STEM Fridays, Mentor
Mondays). They should tell their
mentor when they plan to post.



Teachers and ISTC

Monthly emails: Updates, deadlines, important tasks and awards!

# GETTING UNSTUCK

# Support your students

# through process!

- Mentors in person
- 2 ISTC in person
- Present your Mentor
- 4 Peer pitches

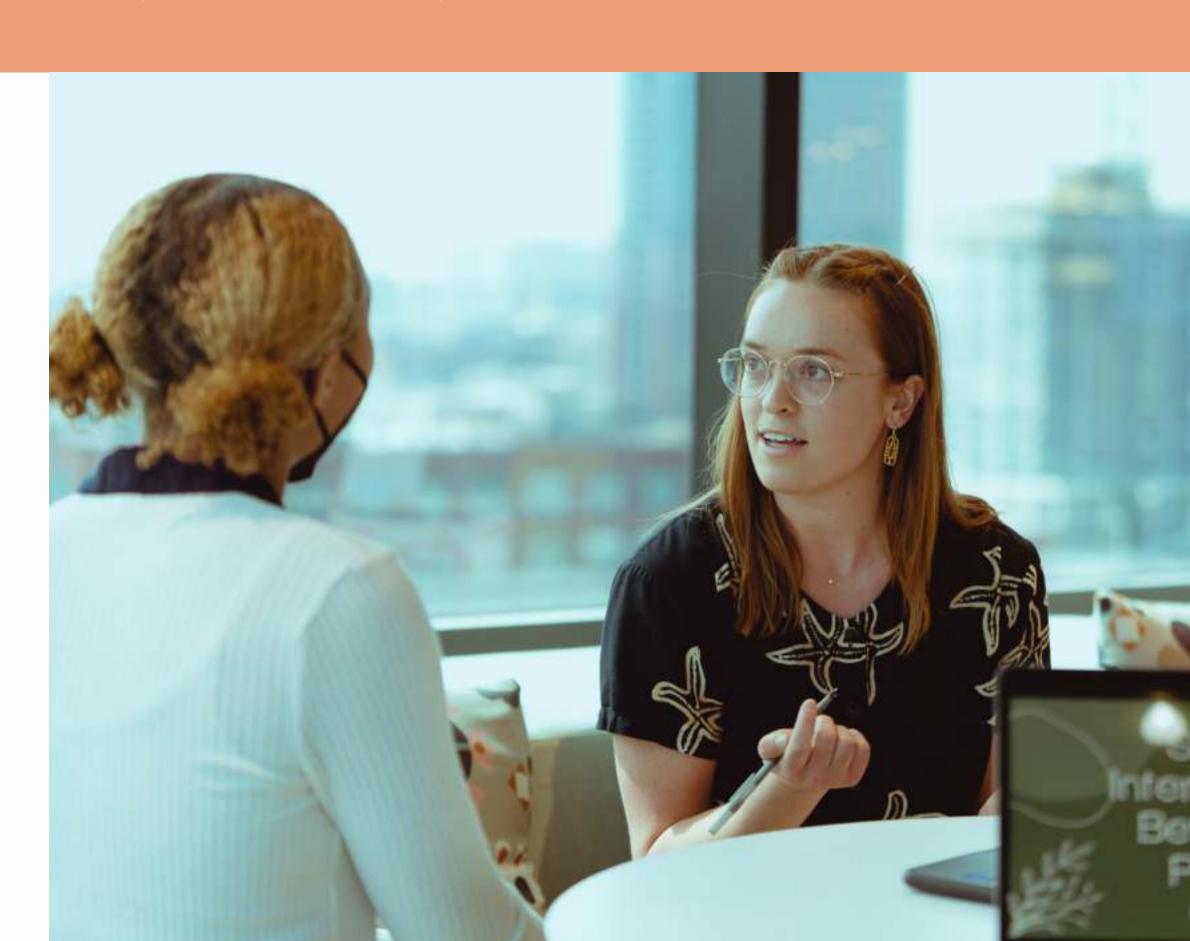
\*\*Fostering an Innovative Mindset
W/ Marisol Rodriguez



# COMMUNICATION IS KEY

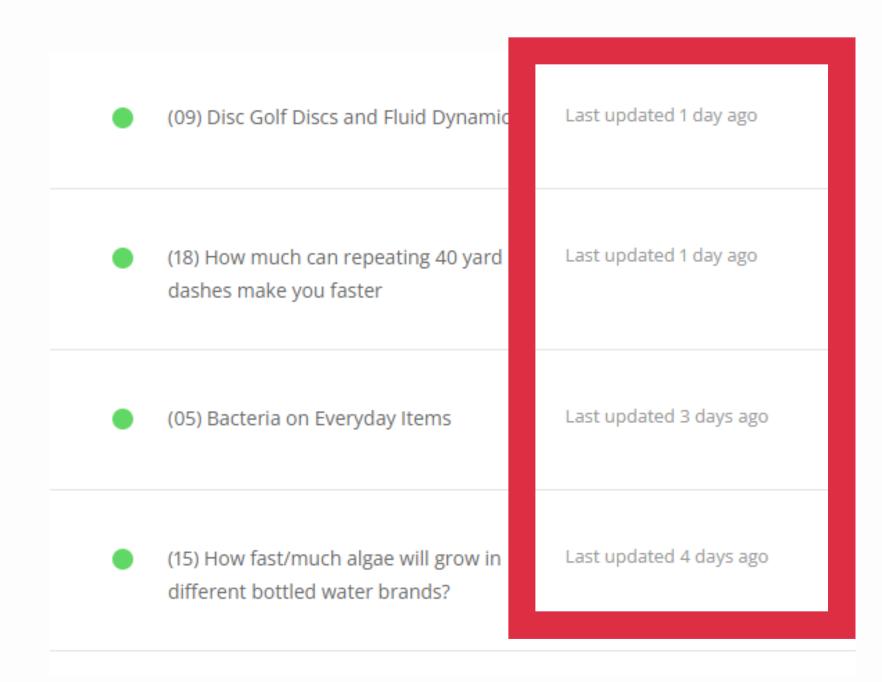
"I think what was important was that we identified a day that I would respond to any questions, or be available to meet. Once we did this, it made our communication pretty consistent."

-Mentor, 2022-23



### MONITORING ON MME

- Tracking project updates:
  - For a streamlined way to check which projects need communication reminders, you can check the bottom of the list
  - The projects will show how long it has been since the last update
  - Monitoring is a key responsibility! If ISTC notices there hasn't been communication in your projects, we will nudge both you and the mentor
  - Why is monitoring important? Consistency & Communication



# MENTOR EXPECTATIONS

- Mentors attend 2 required training sessions
  - Best Practices, led by ISTC
  - Relationship building w/ Marisol
     Rodriguez
- Weekly communication & scheduling expectations
- Mentors are expected to stay on a project for the entire duration of the project



### CPS VOLUNTEER PROCESS

#### **ISTC**

Distribute the CPS
volunteer form and
collect ID from mentors
and provide that
information to the
volunteer coordinator at
each CPS school

#### Teacher

Notify ISTC of any special information or protocol required for mentors to come in person

# The Mentor Matching Engine

The Mentor Matching is an online platform that connects students and teachers with their partner company and mentors.

- Teacher Onboarding
- 2 Onboarding Students
- Student project Creation
- Teacher Approval
- Creating Groups
- Tracking Weekly Communication



Resource Alert: Onboarding Checklist

### MME PLATFORM - NEW THINGS

- Teachers now have access to the "create"
   button
- Participant names listed instead of icons
- If other changes roll out, we will let you know as they happen!



# Video Conferencing

#### Reminders:

- MME or Google Meets
- No Student Emails should be shared!
- 1 recurring meeting link for each group.

	A			8		C	0	
1	Team	Team				Time	Google Meets Link	
2	** Enter the Group/Project Names. Link the project from MME for conveinece.		**Populate mentors		**Class time in which students will be available to video conference	*Recurring Meeting Link		
3	Group 1							
4	Group 2		I.		1			
5	Group 3	Team	Googl	e Meets Link	Mentor Names	Date 1	Date 2	
6.	Group 4	** Enter the Group/Project	*Recurring Meeting Link		**Populate mentors	**Class time in which students will be	**Class time in which students will be	1
		Group 1						_
		Group 2						_
		Group 3						

#### Starting off Strong:

- Ask in first post
  - o give a few class times to find availability
- Organize Meeting Links for convenience
  - templates available
- Utilize Calendar Invites
  - ISTC can assist in inviting mentors
- Ask for Help!

Resource Alert: Weekly Schedule and Block Schedule

### Tool Kit Resources

#### Video How-Tos

- How-To: Onboard Students To MME
- How-To: Create Group Projects
- How-To: Approving Project
- FAQs

#### Planning Resources

- Pre-Program Planning
  - Teacher Contract
  - Photo Release
  - Implementation Planner
- Kickoff Planning
  - Planning a Kick off Form
  - Kickoff agenda template
  - Pre/Post Kickoff Visual timeline map
- Mid-Program Planning
  - Tracking and Video Conferencing Planning Tool
- Share out Planning
  - Planning a Share out

#### Implementation Resources and Activities

- Teacher Resources
  - Teacher and Student Onboarding Checklist
  - Process Journaling Recurring Template
  - Mapping out for success
  - NGSS Project Alignment

#### Student Communication Tools

- Classifying Communication Activity
- Sentence Starters
- Group Accountability Survey
- Idea Generation
  - Crazy 8 Sketching
  - Brain Writing
- Design Thinking Activities
  - Empathy Map
  - Pains Storming
  - Persona Activity Example
  - Mock-Ups Direction
  - Prioritization Matrix
  - Solution Matrix
  - Design Thinking Overview Video
- Rubrics and Final Product
  - Criteria Judging Rubric Template
  - Sliding Scale Rubric Template
  - Poster Presentation Rubric
  - Final Power Point Presentation Example
  - Final Pamphlet Examples

### Challenge Passwords: istc



# STUDENT ADVISORY BOARD

#### Goal:

Student leadership and voice across ISTC programming

#### Timeline:

• 1-2 times per month, November-May

#### Meeting topics:

- Networking
- Development and Marketing
- Professional Writing
- Interviewing
- ISTC Special Projects

#### Applications will open now!



#### FINAL HIGHLIGHTS

Communication!

We are here for you! We can't fix a problem we don't know about--please let us know if there's anything we can support with!

MME and Video Conferencing

Both teachers AND students should be utilizing MME and video conferencing with mentors — the more connections, the better!

 $\mathbf{0}$ 

**Toolkit** 

We have created resources to help you along the way. Don't see what you need? Let us know!

04

**Student Advisory Board** 

We are so excited for the return of our MME student advisory board! Please let your students know when applications open!

# MENTOR PANEL



# **SPEAKERS:**

Lucas Sardenberg
Toni Hawes
Andy Anderson



#### TEACHER CONTRACT

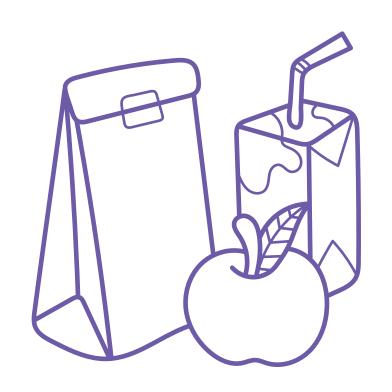
Please fill out your teacher contract! The contract will collect information on the following:

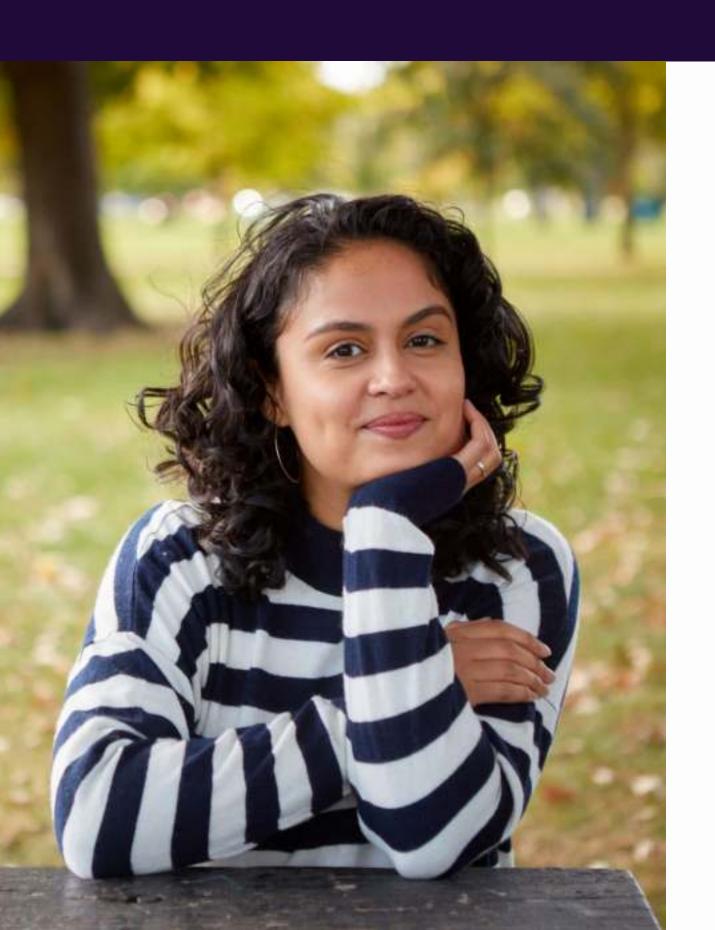
- What is the timeline for your classroom?
- Which days of the week will your class be communicating with mentors?

https://tinyurl.com/stemistc

### LUNCH!

Please take 30 minutes to grab some food and get comfortable before we transition into our afternoon session!





# "Fostering An Innovative Mindset"

Led by: Marisol Rodriguez

# THANK YOU!

Welcome to the STEM Challenge program--we are so excited to get started with you all!

https://tinyurl.com/stemistc

